



Website Hosting with AWP

The Lilypad Includes

- 1 GB Disk Space
- 10 GB Bandwidth
- 10 Email Addresses
- 2,000 Cloud Computing Cycles
- Secure Webmail Interface
- Secure Hosting Control Panel
- Urchin™ Website Statistics



The Cloud

Our hosting service is powered by Rackspace™ and is based on cloud-computing technology. The Cloud gives you a robust platform that scales with your traffic to keep your sites online.

\$25 per month

Visa, MasterCard and American Express credit cards accepted. The charge to your card will appear as “Web Hosting Billing Systems”. Hosting payments not processed via credit card are subject to a \$5 surcharge fee per payment.

Support

We will spend up to 15 minutes to diagnose any reported hosting issues. If the source of the trouble (or a resolution) cannot be determined within that time we will switch over to billable time logged in 15-minute increments at our current hourly rate. We will contact you when the source of the problem is determined with a time/cost estimate for resolving the issue. We do not provide customer technical support or support for desktop email clients (Microsoft Outlook, Eudora, Thunderbird, etc). We can provide you with a desktop email configuration document on request.

Premium Support is available as a hosting add-on, which gives you direct access to the Mosso support technicians via phone or online chat at all times.

Hosting Add-Ons

- SSL Certificate - \$450/yr.
- 24/7 Premium Support - \$10/mo.
- Domain Registration - \$45/yr. per domain.
- 10 additional Email Accounts - \$10/mo.



Scale Pricing

- Additional Disk Space - \$5/mo. per GB
- Additional Bandwidth - \$1/mo. per GB
- Additional Compute Cycles - \$0.01/mo.

Acceptable Use Policy

By using our hosting service you agree to abide by our Acceptable Use Policy which can be viewed online at <http://www.awpny.com/content/view/hostingaup.html>

How many Compute Cycles will my website use?

Compute cycles measure how much processing time your applications require on the hosting Cloud. Since websites and web applications vary so greatly, it's hard to make a perfect guess as to how many cycles you will use. However, there are some guidelines that can help.

First, you can think of 10,000 compute cycles as being about the same processing power as you'd get from a decent dedicated server or Amazon EC2 instance. For example 10,000 compute cycles would power:

- about 2.1 million page views using a database-driven CMS like WebTree™.
- about 10 million page views of awpny.com.
- about 25 million requests for a static 15KB image.

The compute cycles you use are presented in your control panel in near real time.

Computing cycles are calculated mostly based on CPU processing time. However, compute cycles also account for the disk I/O your application's operations consume. For example, a page with heavy database queries will consume more compute cycles in part due to the larger volume of disk I/O it requires.

Go Green

Our primary hosting data center, in partnership with Native Energy, is countering our environmental impact by offsetting the power they use from fossil fuels with renewable energy credits. Their goals are to make their operations completely carbon neutral and to invest in projects that bring more clean energy into the power grid.